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# ZING<sup>®</sup>

**USER'S GUIDE**  
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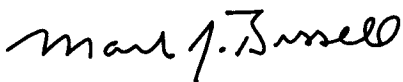
## Thanks for buying a BISSELL Vacuum

Thanks for buying a BISSELL Zing canister vacuum .Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL Zing canister vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL Zing canister vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
Chairman & CEO

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING YOUR CANISTER VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

### **WARNING: To reduce the risk of fire, electric shock, or injury:**

- Do not leave cleaner when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use with damaged cord or plug.
- To unplug grasp plug not cord.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners, run cleaner over cord, or expose cord to heated surfaces.
- Hold plug when rewinding the cord onto the reel. Do not allow the plug to whip when rewinding.
- Do not use cleaner if it has been dropped, damaged, left outdoors or dropped into water. Have it repaired at an Authorized Service Center.
- Do not allow children to use as a toy.
- Do not use outdoors or on wet surfaces.
- Do not handle cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- Do not use without dust bag and filters in place.
- Do not allow hair, loose clothing, fingers or body parts to get near openings or floor brush in the appliance.
- Do not pick up hot coals, cigarette butts, matches or any hot, smoking, or burning objects.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.

- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not unplug by pulling on cord.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use for any purpose other than described in this User's Guide.
- Always turn off this appliance before connecting or disconnecting vacuum hose.
- Use only manufacturer's recommended attachments.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Turn off all controls before plugging or unplugging cleaner.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.

## SAVE THESE INSTRUCTIONS FOR FUTURE USE

## THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

## Product view



Upholstery Tool



Combination  
Crevice Tool/  
Dusting Brush

### **CAUTION:**

Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

# Assembly

1. Connect swivel hose by aligning the tabs on the hose cuff with the suction inlet. Once the swivel hose is inserted, turn the hose cuff clockwise to lock into place.
2. Connect telescoping extension wand to the handle end of the flex hose.
3. Connect the floor nozzle foot onto the telescoping extension wand.
4. Insert the combination crevice tool/dusting brush tool into the holder.
5. To extend the telescopic tube, push the black release button and then pull the tube to the desired length.

**NOTE: Shorten length of telescopic tube for storage.**



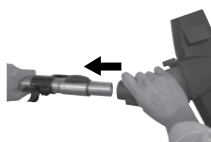
## WARNING:

Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

1.



3.



4.





# Operations

## Special tools

Your BISSELL Zing canister is not only a powerful carpet and rug vacuum cleaner, it's also a versatile bare floor and above floor vacuum cleaner when you select one of the special tools.

### BareFloor tool

Use to vacuum carpets, rugs and bare floors. Swivel head turns to get into tight spaces and fits under cabinets.

1. To vacuum carpets and rugs, push the brush switch to the carpet position . This will pull the brushes up into the floor nozzle.
2. To vacuum bare floors, push the brush switch to the bare floor position . This will extend the brushes down from the floor nozzle.

### Upholstery tool:

Use the upholstery tool to clean curtains, draperies, cushions and fabrics.

### Combination crevice tool/dusting brush:

Use the crevice tool in tight, narrow spaces. Use the dusting brush to clean curtains, draperies, cushions and fabrics.

## Tip:

Before cleaning under low furniture, check area first for objects that might harm the unit or block the hose.

## Tip:

Hair, string and small objects can block the hose and tools. Check them occasionally for obstructions.

Brush Up

1.



Brush Down

2.



# Operations

## Power cord

The power cord is located at the rear of the vacuum. Gently pull out the power cord, watching for the yellow line. Stop pulling the power cord once the yellow line is visible. There is also a red line, which indicates the end of the usable cord. Do not pull the power cord out beyond the red line.



## Power button

Turn the power ON or OFF by pressing lightly downward on the power button (ⓘ).

Automatic Cord  
Rewind Button



## Automatic cord rewind

Your vacuum is equipped with an automatic cord rewind. When cleaning is finished, press the power button OFF (ⓘ) and grasp the plug to disconnect from the electrical outlet. Hold the plug and press the automatic cord rewind button to rewind the cord automatically.



## CAUTION:

Be careful to avoid injury as cord retracts very quickly.

## Variable suction power control

The variable suction power control is located on the top of the vacuum. Turn the control toward the larger dots for maximum suction. Turn the control toward the smaller dots to minimize suction for lightly soiled areas or delicate fabrics.

Power  
Button

Variable Suction  
Control



## CAUTION:

Before using your vacuum, make sure that the dust bag and all filters (pre-motor and post-motor) are in place. Do not operate your vacuum without the dust bag and filters.

# Maintenance and care

## Bag change indicator

The bag change indicator is located below the swivel hose. If the bag change indicator turns orange while you are vacuuming, the dust bag needs to be replaced. The dust bag may appear to be full or only partially full depending upon the type of debris picked up. Fine particles can block the airflow in the dust bag and reduce suction before the dust bag is full. If the bag change indicator remains orange, even after changing the dust bag, turn the vacuum off and check for a clog in the hose or tools.



Bag Change Indicator

## Replace dust bag

Never reuse a dust bag. Use only BISSELL replacement dust bags in your Zing Bagged canister vacuum.

1. Turn the power OFF (⓪). Unplug the vacuum from electrical outlet.
2. Disconnect the flex hose by turning the hose cuff counterclockwise.
3. Open the dust bag compartment by lifting up on the latch located underneath the carry handle.
4. Remove the dust bag by sliding the cardboard dust bag cuff out from the bag holder grooves. Dispose of the used dust bag.
5. Using a new dust bag, align the cardboard dust bag cuff with the bag holder's black grooves. Slide the bag cuff into the grooves with the black arrow pointing up.

**NOTE: The bag holder pivots up and down. Before closing the vacuum tank, make sure the dust bag is securely placed and the bag holder is in the down position.**

6. Close dust bag compartment door and press down gently until it locks into place.

**NOTE: The dust bag compartment will not close without the vacuum bag in place.**

7. Reconnect the flex hose.



4/5.



## WARNING:

To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



# Maintenance and care

## Cleaning and replacing the pre-motor and post-motor filter

Filters protect the motor from dirt and dust particles. Use only BISSELL replacement filters in your Zing Bagged canister vacuum.

1. Turn the power OFF (⓪). Unplug the vacuum from electrical outlet.
2. Disconnect the flex hose by turning the hose cuff counterclockwise.
3. To locate the pre-motor filter, open the dust bag compartment by lifting up on the latch located underneath the carry handle. Remove the dust bag from the dust bag folder.
4. Locate the circular pre-motor filter in the dust bag compartment. To remove the pre-motor filter, first remove the clip located in the center of the pre-motor filter. This clip holds the filter in-place during use. Do not remove the pre-motor filter without first removing the pre-motor filter clip.
5. After removing the pre-motor filter clip, remove the circular pre-motor filter and clean by hand washing in warm water. A mild detergent may be used if desired. Allow the filter to air dry completely before replacing.
6. Position the pre-motor filter inside the dust bag compartment. With the filter in-place, insert the pre-motor filter clip in the hole located in the center of the filter. Replace the vacuum bag per the instructions on page 7. Close the dust bag compartment door and reconnect the flex hose.
7. To locate the post-motor filter, first locate the vent underneath the Variable Suction Power Control knob and next to the power switch and cord rewind button. Remove the vent grate by pushing up on the grooves at the bottom of the grate.
8. With the vent grate removed, locate the post-motor foam filter attached to the grate. Remove the foam filter and clean by hand washing in warm water. A mild detergent may be used if desired. Allow the filter to air dry completely before replacing.
9. Replace the post-motor foam filter in the vent grate and attach the vent grate to the vacuum.

### NOTICE:

This product is intended for household use only and not for commercial or industrial use. Vacuuming of dust from products like plaster, concrete or ashes will damage the motor and void the warranty.

4.



Pre-Motor Filter

### Tip:

For maximum cleaning performance, check the filters often and clean or replace if necessary.



7.

Post-Motor Filter



### WARNING:

Do not operate cleaner with damp or wet filters or without all filters in place.



# Troubleshooting



## WARNING:

To reduce the risk of electric shock, turn power OFF (⓪) and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

### Vacuum cleaner won't run

#### Possible causes

1. Vacuum cleaner is not plugged in
2. Power button is not pressed down
3. Thermal protector activated

#### Remedies

1. Check electrical plug
2. Press power button down
3. Allow cleaner to cool for 30 minutes

### Vacuum cleaner won't pick up or low suction

#### Possible causes

1. Tools, hose and/or telescoping extension wands are blocked
2. Filters are dirty
3. Dust bag is full
4. Swivel hose not securely attached to suction opening
5. Crack or hole in flex hose
6. Air flow regulator or variable suction power control is set to open or minimum setting

#### Remedies

1. Remove each part and check for blockages
2. Check and clean or replace pre-motor and post-motor filters
3. Replace with new dust bag
4. Make sure hose connector is locked into suction opening
5. Check hose and replace if needed
6. Change to closed or maximum setting

### Visible dust escaping from vacuum

#### Possible causes

1. Dust bag is full
2. Filters missing or installed incorrectly
3. Filters are dirty
4. Flex hose is blocked
5. Swivel hose not securely attached to suction opening
6. Crack or hole in flex hose

#### Remedies

1. Replace with new dust bag
2. Check pre-motor and post-motor filter for correct installation
3. Check and clean or replace pre-motor and post-motor filters
4. Remove hose and check for blockages
5. Make sure swivel hose is locked into suction opening
6. Check hose and replace if needed

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

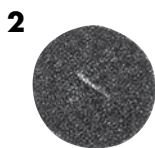
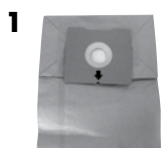
**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

**For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.**

## Replacement parts - BISSELL vacuum

Item	Part No.	Part Name
1	213-8425	Dust Bags (3-pack)
2	203-8426	Pre-Motor Filter
3	203-8427	Post-Motor Filter



## Accessories

Item	Part No.	Part Name
1	203-8428	Floor Nozzle
2	203-8418	Extension Wands with Tool Caddy
3	203-7280	Combination Crevice Tool/Dusting Brush
4	203-7273	Upholstery Tool
5	203-8419	Hose Assembly



# Warranty – BISSELL ZING® Bagged Canister Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

## Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

## If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

### Website or E-mail:

[www.bissell.com](http://www.bissell.com)

Use the "Customer Care" tab.

### Or Call:

BISSELL Consumer Care

1-800-237-7691

Monday - Friday 8 am - 10 pm ET

Saturday 9 am - 8 pm ET

Sunday 10am - 7pm ET

### Or Write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Care

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.



## Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

### **BISSELL Rewards Points**

Automatically earn points for discounts and free shipping on future purchases.

### **Faster Service**

Supplying your information now saves you time should you need to contact us with questions regarding your product.

### **Product Support Reminders and Alerts**

We'll contact you with any important product maintenance reminders and alerts.

### **Special Promotions**

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

**Visit [www.BISSELL.com/registration](http://www.BISSELL.com/registration) now!**



## BISSELL Consumer Care

For information about repairs or replacement parts, or questions about your warranty, call:

**BISSELL Consumer Care**  
**1-800-237-7691**

Monday - Friday 8 am — 10 pm ET

Saturday 9 am — 8 pm ET

Sunday 10 am — 7pm ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Care

Or visit the BISSELL website - **[www.bissell.com](http://www.bissell.com)**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.**



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